



## The Full Works Cleaners - Feedback form

### Customer Service

	Poor	OK	Good
How have you found our ability to Answer you promptly?			
How have you found our ability to answer your questions?			
How have you found our speed of providing quotes?			
How is our ability to meet your deadlines?			
How have you found our flexibility to meet your needs?			
How have you found our speed of invoicing?			

Is there anything we can improve relating to customer service?

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### Pricing

	Low	OK	High
How have you found Vacate Clean pricing?			
How have you found the pricing of all additional work?			
How have you found our Flexibility of pricing?			

Is there anything we can improve relating to pricing?

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### Job Satisfaction

	No	Not sure	Yes
Are you happy with the service we provide?			
Did we complete the job in a timely fashion?			
Do we complete jobs meeting your pricing requirements? (for work orders mainly)			
Does our service cover the full range of services you require? (if no detail below)			

What is our service missing?

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How can we improve our performance for you?

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	Email	Telephone	Fax
What is your primary contact method? (choose max 2)			

	No	Not sure	Yes
Have you found this information pack useful?			

If no what was missing?

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